[FAQ]

Why VMS 14.101 remote video in Mac ERM v1.0 and GV-Eye v2.2 randomly stop working and then VMS freezes?

Release Date: 1/6/2016

Applied to

GV-VMS

Question

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Answer

This is caused by user using Windows system drive to store VMS's recording which will cause Windows itself to become unstable. Issue can be solved by recording to a secondary drive.

Reference:
[UVS - 201511115001] VMS 14.101 remote video randomly stop working, Freeze

For any question on the information provided, please feel free to submit your question to our support window at support@geovision.com.tw